

Internet Services for the Monomoy Regional School District (2021-2024)

Questions and Answers

Due to the close proximity to the Holidays, would you consider an extension deadline for the Invitation to Bid – Internet Services, due on Tuesday, January 5th, 2021?

The District has issued **Amendment 1** to extend the deadline for bids to 10am on January 12, 2021. Any bids received prior to the new deadline will be held until all bids are opened at 10am on January 12, 2021.

Does the Monomoy Regional School District participate in an E-Rate Program through the government?

Yes, the district participates in the E-Rate Program.

In the addendum it states “The District’s preference is to maintain the current model for service, this entails internet access connected to one location with service then provided to the 3 remaining locations via Transparent Lan Service (TLS). The location which currently receives the service is the Monomoy Regional High School, 75 Oak Street, Harwich, MA 02645.” Is pricing needed for the “Transparent Lan Service (TLS)” or just for the Internet access? If TLS pricing is needed what bandwidth is required at each location?

Pricing is requested for internet services to the four schools. Our preferred option for this is direct service to one location and service provided to the remaining locations via Transparent LAN Service (TLS). If that model is proposed then pricing would be required for the entire service - i.e. internet access and TLS. We currently have a system that shares the 1 GB service among all the locations via the TLS. There is no fixed amount going to each school, so that means that wherever the demand is greater that site will use more of the allotted bandwidth.

With the recent government-imposed safety measures and restrictions implemented at national and local levels to prevent the further spread of the COVID-19 Virus and the potential delays that may occur with a physical package delivery due to the implemented safety measures, would Monomoy Regional School District consider accepting soft copy only submissions to ensure safe and timely delivery of responses and prevent the possibility of spreading COVID-19? If soft copy is not an option, would Monomoy Regional School District consider accepting signatures executed in DocuSign or in copy form?

The District has issued **Amendment 1** to confirm that the District will accept electronic submission through COMMBUYS, the Commonwealth's procurement website - <https://www.commbuys.com/bsol/>.

In submissions received in hard copy, signatures executed in DocuSign or in copy form would be acceptable, though 'wet' signatures may be required if the bid is successful.

The current service consists of 2 discrete "items;" Internet Access to one location and TLS (Transparent Lan Service) to the remaining locations. Does the district wish to continue this model in the new contract?

The District issued **Addendum 1** to clarify that the District's preference is to maintain the current model for service, this entails internet access connected to one location with service then provided to the 3 remaining locations via Transparent Lan Service (TLS). The location which currently receives the service is the Monomoy Regional High School, 75 Oak Street, Harwich, MA 02645.

12/27/2020